

Higher Education Review (Embedded Colleges): UWE Bristol's International College - Action plan - February 2018

	Action to be taken	Target date	Action by	Success indicators	Reported to	Evaluation
<ul style="list-style-type: none"> The development of a fit-for-purpose academic and pastoral student support system. 	<p>To review the effectiveness of the current tutorial and academic support system.</p> <p>To obtain feedback and suggestions feedback from students and staff</p> <p>To design an enhanced system for implementation in September 2018</p>	September 2018	Academic Director & Learning Support Tutor	<p>Improved student feedback on tutorials and support from mean score of 2.79 to 3.7.</p> <p>Improved overall pass rate, within Science and Engineering particularly</p>	College Director	Student Experience feedback evaluated by College Senior Management Team (SMT)
<ul style="list-style-type: none"> Enhance student Engagement and feedback 	<p>To research the current practice in selection of student reps across other Kaplan pathway colleges</p> <p>To discuss at SMT roles and expectations of student reps</p> <p>To review the current process used in obtaining module and student experience feedback to seek to improve response rates</p>	September 2018	Head of College Services & Academic Director	<p>Improved student engagement in the quality assurance process</p> <p>Improved response rate in completion of module and Student Experience surveys. From 25% of students in 2016 to 65% in 2017 and 85% in 2018.</p>	College Director	New process discussed at SMT